



## INFORMATION REQUEST

**REQUESTED BY:** Mayor Acker

**TOPIC:** Transit: On-Demand to Regular Service

**DATE OF REQUEST:** November 6, 2023

**DATE OF RESPONSE:** November 8, 2023

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### QUESTION:

What is the tipping point to move from on-Demand to local regular service offering. Could a hybrid service be offered during peak times?

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### Response

Daily ridership patterns and volumes are closely monitored to determine when it would make sense to convert the on-demand service to regular, fixed route scheduled service. This will likely be two to three years in the future. Initially just a portion of the On-demand service would be converted, for example, a peak period route serving the densest ridership pattern. The system will evolve as ridership grows to ensure the most efficient service delivery model is used.

### Background

n/a

### Financial Implications/Taxation Impact

n/a

**Contact:** Bill Sabey, Transit Manager, Sustainable Growth and Development Services