



INFORMATION REQUEST

REQUESTED BY: Councillor Oldham

TOPIC: Transit: On-Demand Local Service Ridership

DATE OF REQUEST: November 6, 2023

DATE OF RESPONSE: November 8, 2023

QUESTION:

What are the latest numbers for On-demand bus ridership?

Response

The July to October ridership numbers are shown below. The average daily ridership in October was 207. The maximum number of daily passengers the system can currently handle is approximately 230.

On-Demand Transit Ridership (July – October)

Month	Total Ridership	Number of days of operation	Average Daily Ridership
July	4,256	21	203
August	4,568	22	208
September	4,248	20	212
October	4,346	21	207

The detailed breakdown of October ridership numbers by origin and destination are shown below.

On-Demand Transit Ridership by Origin and Destination (October)

Municipality	Acheson	Parkland	Spruce Grove	Stony Plain	Total
Acheson	1	0	73	71	145
Parkland	0	0	36	1	37
Spruce Grove	66	28	2494	545	3133
Stony Plain	107	0	651	273	1031
Total	174	28	3254	890	4346

Background

On-demand local transit provides service to Spruce Grove (including the industrial area), Stony Plain, Parkland Village, and Acheson. It operates within Spruce Grove and Stony Plain from Monday to Friday, 5 a.m. to 7 p.m. (excluding Statutory holidays) and within Parkland Village and Acheson from Monday to Friday, 5 a.m. to 9 a.m. and 2:15 p.m. to 6:15 p.m. (excluding Statutory holidays).

Financial Implications

Not applicable.

Contact: Bill Sabey, Transit Manager, Sustainable Growth and Development Services